YOUR
WELL-BEING
IS OUR FOCUS

We’re excited to welcome you, serve you and exceed your expectations!

The safety and well-being of our guests and members of our UCLA Guest House team is of utmost importance. As we continue doing what we do best — taking care of people and helping them create lasting memories — we’re doing so with new and measured considerations in mind, heightened hygiene standards and expanded health protocols that must be followed by everyone. Implementing these steps is important because we want your wonderful moments with us to be safer ones.

After all, our most joyous times include you.

10 WAYS WE’RE MAKING YOUR TIME WITH US SAFER AND PROVIDING PEACE OF MIND.*

MANDATORY FACE COVERINGS & TEMPERATURE CHECKS
Face coverings are required upon entering the lobby. In addition, all guests will have their temperature taken prior to check-in. Temperature must not exceed 100° F.

DISTANCED DINING
Our on-campus restaurant, Plateia, will safely deliver meals to your room contact-free. Plateia is also open for distanced dining indoors and outside in its olive tree courtyard. See menus at plateiaucla.com.

HAND SANITIZING MADE EASY
For your convenience, dispensers are located in the lobby, on elevator landings and in public areas. Disinfectant wipes and spray kits are also available while processing transactions.

DIGITAL GUEST FOLIOS
Once you’ve checked-in at the front desk, received your room key and provided payment information, you’ll receive your folio by email. Remote check-out is also available by calling the front desk.

FREQUENT CLEANING WITH HOSPITAL-GRADE PRODUCTS
From guest rooms and business center to high-touch surfaces like door handles and house phones, our team is sanitizing and sterilizing around-the-clock.

CLOSE TO RONALD REAGAN UCLA MEDICAL CENTER
Our one-mile proximity to one of the nation’s leading hospitals is unparalleled. A free shuttle service is available.

PROMOTING PHYSICAL DISTANCING
A minimum distance of six feet between individuals is to be maintained.

CASHLESS TRANSACTIONS
For safety, payments received by credit or debit card only.

NO HOUSEKEEPING WHILE YOU’RE CHECKED-IN
Attendants will not enter your room during your stay. Prior to your arrival, the room will be supplied with sufficient amenities. Rooms are safely and thoroughly sanitized and disinfected between guests.

SAFER BELL CART USE & SERVICE
If you can independently use the bell cart, you are encouraged to do so. If not, an attendant will transport belongings and leave the cart outside your room. For safety, the attendant will not enter your room.

*Please note, all safety protocols are subject to LA County and CDC recommendations.